

General Terms and Conditions (GTC)

[telemry.com, errport.com]

Last updated: 2025. 05. 01. (Version: 1.0)

Service name: Telemry - Telemetry and online management system or Telemry project, Telemry for short.

Developer and operator: Sándor Tóth (private individual)

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1. Description of the service

1.1. telemry.com, errport.com is an online business system that provides the following functions, among others:

- Project management, Partner management (CRM), Reminder, Multi-user mode, Time zones and multilingual user interface, Activity logging.
- Operation of error reporting and appointment booking forms.
- Control of IoT devices (e.g. relays, sensors) with firmware upload and configuration.
- Mobile application support.

1.2. The service is free to use with basic functions. Additional functions are available in exchange for voluntary support.

1.3. The service is available under multiple domains (telemry.com, errport.com), but all use the same basic system.

2. Registration and Account

2.1. Registration is required to use the service. The following data must be provided for registration: Name, email address, country.

2.2. The User is obliged to provide real data and is responsible for the security of his/her account.

2.3. The User can delete his/her account at any time. Only the user who created it can delete an account.

2.2. Access to multiple domains:

- The service can be used on multiple domains with a single account, but the availability of functions depends on the domain-specific settings.
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3. Data collection via external websites

3.1. Bug reporting/appointment booking forms:

- The user who creates the forms (User) is responsible for the lawful processing of End Users' data and compliance with the GDPR.
- The Operator, as a data processor, only provides technical support.

3.2. End User data:

- The End User data (name, email, description of the error or complaint) is stored in the name of the User.

- The User is obliged to provide their own Privacy Policy for their forms.
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4. IoT Device Management

4.1. Firmware Distribution:

- The downloadable firmware (.bin files) can only be used for devices supported by the manufacturer.
- The Operator is not responsible for any damage resulting from improper use (e.g. device failure).

4.2. Configuration and Security:

- The WiFi and MQTT passwords are stored in encrypted form on the device.
- The User is required to use secure passwords and update them regularly.

4.3. WebSerial Upload:

- An HTTPS connection and user consent are required to upload the firmware via a browser.
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5. Mobile application

5.1. The mobile applications for the online business management system are available free of charge to all Users. The Operator is not responsible for any damage or data loss resulting from their download and installation, and it is up to each User to decide whether to use the applications or not. Installing the applications is not a requirement for using the system, it is just an additional service or option.

5.2. The Operator reserves the right to discontinue support for older versions.

6. Additional features and support

6.1. Additional features (multiple entries, multiple functions, special tools) are available as a gift when sending voluntary support.

6.2. Voluntary support is not considered a payment and does not entail an obligation to issue an invoice.

6.3. Access to additional features is available as a gift, but the Operator may modify or withdraw them at any time.

7. User Obligations

7.1. Prohibited:

- Hacking or abusing the system or using automated scripts.
- Uploading prohibited content (e.g. copyright infringing materials).
- Disturbing other users.
- Using IoT devices for prohibited purposes (e.g. network attacks).

7.2. The User undertakes that the provided company information is accurate and that he has the right to publish it.

7.3. End-user content:

- The User is responsible for the content uploaded through his own forms.

8. Limitation of Liability

8.1. The Operator is not liable for:

- Content uploaded by Users.
- The accuracy of data provided by End Users.
- The content of external websites or malfunctioning IoT devices.
- Temporary unavailability of the service (e.g. maintenance).
- Direct or indirect losses.

8.2. The Operator reserves the right to modify or discontinue the service.

8.3. Additional functions are provided "as is" and no warranty is given.

9. Legal scope

9.1. This contract shall be interpreted in accordance with Hungarian law.

9.2. The primary place of settlement of legal disputes shall be Debrecen, Hungary.

10. Modification of the Terms

10.1. The Operator is entitled to modify the GTC. The current version is available here:

<https://telemry.com/document/hun/terms>

10.2. Users will be notified of the modifications upon their first login following the modification.

11. Contact

You can contact us with your questions at privacy@telemry.com.

Additional information

- Support and additional features:
 - Sending support is voluntary and is not a condition for using the service. Access to additional features will be activated after support. The amount and frequency of support is not limited.
 - Multiple domain access:
 - You can log in to multiple domains with a single account, but the availability of features depends on the domain-specific settings.
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Special clauses

A. Cross-domain operation

- The service is available on multiple domains (telemry.com, errport.com), but all use the same central system.

B. External APIs and AI functions

- In the case of optional artificial intelligence (AI) functions, we transfer data to an external API. Details:
- <https://telemry.com/document/hun/privacy>

C. Vulnerability reporting

- If you find a vulnerability in the system or IoT devices, please report it to: privacy@telemry.com